WHAT IS CPCX

CPCX is the Corps' center of expertise for public participation and collaboration. We help teams engage communities early and meaningfully so project decisions are informed, transparent, and grounded in two-way communication. Public involvement is an essential part of USACE missions, strengthening relationships with the communities we serve and improving overall project understanding and satisfaction.

WHY CPCX MATTERS TO THE CORPS

- Builds public trust and reinforces transparency
- Supports better-aligned, better-informed project outcomes
- Reduces the risk of delays, conflict, and litigation
- Strengthens partnerships to improve project delivery
- Helps manage financial and reputational risk through early engagement

TAILORED ENGAGEMENT APPROACH

CPCX customizes engagement based on:

- Project goals, outcomes, and decision timeline
- Team approach and planning needs
- Level of public interest and investment
- Legal requirements and Corps guidance
- Technical, cultural, and virtual accessibility

KEY ENGAGEMENT QUESTIONS

- Is public support critical for success
- What impacts will the public care about
- What is required by law or Corps policy
- Who needs to be engaged and why
- Can virtual tools expand reach and accessibility
- How much time is available to plan and execute engagement

*COLLABORATION AND PUBLIC PARTICIPATION **SUPPORT PROJECT SUCCESS**, FROM **EARLY PLANNING** THROUGH **CONSTRUCTION AND MAINTENANCE**.*

Key Services & Estimated Investment*

Services	Value Provided	Cost Estimate
Public Involvement Plan	Provides a path to engage the public to prevent conflict, secure buy-in, ensure compliance, promote transparency	$8,000 – 24,000
Facilitated Multi-Agency Meetings (2-days)	Aligns priorities across agencies, accelerates decision-making, and improves interagency collaboration	$10,000
Conflict Assessment (internal and external)	Identifies cause of dispute and solution options to , address internal or external disputes and reduce escalation risks	$5,000 – 50,000
Teaming Workshop/Self-Assessment (1/2 to 2 days)	Use the Strengths Deployment Inventory (SDI) as a foundation to build interpersonal and strategic communication skills, strengthen relationship intelligence, and help satisfy PM Level 1 requirements.	$1,500 – 5,000 SDI Assessment - $110/person
In-Depth Training (3 to 4 days) **CPCX Trainings**	Deepens individual or team capacity in public involvement, facilitation, conflict management, risk communication, collaboration	$8,000 – 16,000
Coaching/Consultation	Provides tailored support and strategic insight to enhance team performance and problem-solving agility	Free – $24,000

** These estimates assume in-person support and do not include travel costs. Total cost will be scaled based on the number of CPCX staff involved, and final pricing may vary depending on the project's scope, location, and duration.*

Examples of CPCX Support to the USACE Business Lines

Facilitation of Bluestone Dam Construction Kick Off Meeting (Huntington District)
CPCX facilitated a two-day internal kick off to align a large, long standing project team supporting the Bluestone Dam Modification Contract. The session helped clarify roles, responsibilities, agreements, and the path forward for this major construction effort.

Cost: $10K (2 facilitators)
Business Line/Project Phase: Construction
District POC: Josh Miller, Huntington District PM

Public Engagement Support for Mobile Harbor GRR/SEIS (Mobile District)
CPCX supported the development of a comprehensive engagement strategy to address long standing concerns around dredging practices. Through stakeholder meetings, public forums, digital outreach, and media engagement, the team connected with more than 250 stakeholders. This proactive approach helped avoid delays, reduce costs through collaborative environmental solutions, and revise disposal practices to better address community concerns.

Cost: $25K (6-month engagement support)
Business Line/Project Phase: Navigation (Planning)
District POC: Joseph Paine, Lead Planner, Mobile District
Feedback: *"Providing multiple lines of communication and opportunities for the various stakeholders to have input or gain information on the Mobile Harbor GRR/SEIS allow d this project to move forward to implementation with no delays."*

Teambuilding with SDI 2.0 (Headquarters)
Participants gained insight into their own and their colleagues' motives, strengths, communication styles, and potential areas of harmony or conflict. The workshop was delivered in person as a half-day session for the HQ Engineering and Construction Division and virtually in two 3-hour blocks for the HQ Construction Branch.

Cost: $2K per workshop
Business Line/Project Phase: HQ Engineering & Construction
Hosting POCs: Kenny Simmons, HQ Construction Branch Chief; Pete Perez, Chief of Engineering and Construction, HQ USACE

Training in Public Involvement and Communication (Caribbean District)
Participants learned practical strategies to strengthen stakeholder engagement and public outreach. Hands on activities and t am discussions improved communication clarity, incr ased confidenc in engagement efforts, and foster d stronger alignment across district initiatives.

Cost: $25K (3 facilitators, 2-day training + travel/prep)
Business Line/Project Phase Supported: Flood Risk Management, Navigation
District POC: Jackie Keiser

Do you need support or more information? Email: Hunter.Merritt@usace.army.mil
We're happy to provide free initial consultation. If we move forward with further support, a cross-labor charge code would be needed.